

## Professional Services

D-Tools' Professional Services Group (PSG) offers hands-on consultation, training, and implementation support to help you make the most of your D-Tools software investment. D-Tools Service packages provide outstanding value and are a convenient way to purchase a range of services geared to meet your specific needs.

### Self-Starter Package

The Self-Starter Package is for customers who may have limited needs or budgetary and/or time constraints. The goal of this package is to ensure that a new customer receives the basic support required to be successful with D-Tools. The Self-Starter covers software set-up and configuration, familiarization with D-Tools support and training resources, as well as live online training geared toward getting started with catalogs and creating projects. A one-year subscription to the D-Tools eLearning platform is included.

#### Description

- 1 90-minute** software setup & configuration session
- 1 60-minute** personal online training session
- 1 year subscription** to eLearning platform

**Self-Starter Package: \$499**

### Performance Package

The Performance Package provides implementation support and training that will yield tangible results in a short period of time. This baseline package covers all key areas of software implementation as well as personalized training. The Performance Package is ideal for customers with multiple users and/or those who plan to take advantage of multiple System Integrator modules. It offers all the features of the Self-Starter Package plus personal online training and an introduction to custom reports, catalog organization, and data grooming.

#### Description

- 1 90-minute** software setup & configuration session
  - 8 hours** of personal online training
  - 4 hours** of custom report development
  - 1 year subscription** to eLearning platform
- Catalog Starter plan**

**Standard Package: \$1999**

### Pro Package

The Pro Package is an extension of the Performance Package and is designed for customers with more users, more seats, and/or who expect to fully exploit the complete System Integrator feature set. With the Pro Package comes additional online training, additional time allocated for custom reports, as well as the Catalog Starter and Manager Plan, which includes assistance with catalog development and training in catalog management best practices and procedures.

#### Description

- 1 90-minute** software setup & configuration session
  - 12 hours** of personal online training
  - 8 hours** of custom report development
  - 1 year subscription** to eLearning platform
- Catalog Manager plan**

**Pro Package: \$3899**